b) providing a first graphical user interface having a list of instructional topics associated with the medical device to the user computer in response to the request;

c) providing a second graphical user interface having a list of instructional sub-topics associated with an item on the list of instructional topics to the user computer in response to receiving a request for the item on the list of instructional topics from the user computer;

d) providing a plurality of instructional graphical user interfaces having instructional information pertaining to an item on the list of instructional sub-topics to the user computer in response to receiving a request for the item on the list of the instructional sub-topics from the user computer; and

e) generating a feedback indicating (i) whether a particular interaction is appropriate under given conditions; and (ii) the correctness on the use of the medical device.

14. (Twice Amended) A system for providing instructional information on the use of a medical device, the system comprising:

a) a network;

b) a user computer coupled to the network for requesting instructional information on the use of the medical device; and

c) a server coupled to the network;

wherein the server provides a first graphical user interface having a list of instructional topics associated with the medical device to the user computer in response to the request for instruction, provides a second graphical user interface having a list of

instructional sub-topics associated with an item on the list of instructional topics to the

user computer in response to receiving a request for the item on the list of instructional

topics from the user computer, provides a plurality of instructional graphical user

interfaces having instructional information pertaining to an item on the list of instructional

sub-topics from the user computer, and generates a feedback indicating (i) whether a

particular interaction is appropriate under given conditions; and (ii) the correctness on the

use of the medical device.

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26. (Twice Amended) A computer program article of manufacture, comprising:

a) a computer-readable medium for providing instructional information on

the use of a medical device;

b) executable instructions in the computer-readable medium for receiving

a request for instructional information on the use of the medical device over a network,

the request originating from a user computer;

c) executable instructions in the computer-readable medium for providing

a first graphical user interface having a list of instructional topics associated with the

medical device to the user computer in response to the request;

d) executable instructions in the computer-readable medium for providing

a second graphical user interface having a list of instructional sub-topics associated with

an item on the list of instructional topics to the user computer in response to receiving a

request for the item on the list of instructional topics from the user computer;

e) executable instructions in the computer-readable medium for providing

a plurality of instructional graphical user interfaces having instructional information

pertaining to an item on the list of instructional sub-topics to the user computer in

response to receiving a request for the item on the list of the instructional sub-topics from

the user computer; and

f) executable instructions in the computer-readable medium for

generating a feedback indicating (i) whether a particular interaction is appropriate under

given conditions; and (ii)the correctness on the use of the medical device.

27. (Twice Amended) A business method for providing instructional

information on the use of a medical device to a customer computer, the method

comprising:

a) receiving a request for instructional information on the use of the

medical device over a network, the request originating from the customer computer;

b) providing a first graphical user interface having a list of instructional

topics associated with the medical device to the customer computer in response to the

request;

c) providing a second graphical user interface having a list of

instructional sub-topics associated with an item on the list of instructional topics to the

customer computer in response to receiving a request for the item on the list of

instructional topics from the customer computer;

d) providing a plurality of instructional graphical user interfaces having

instructional information pertaining to an item on the list of instructional sub-topics to

the customer computer in response to receiving a request for the item on the list of the

instructional sub-topics from the customer computer; and

e) generating a feedback indicating (i) whether a particular interaction is

appropriate under given conditions; and (ii)the correctness on the use of the medical